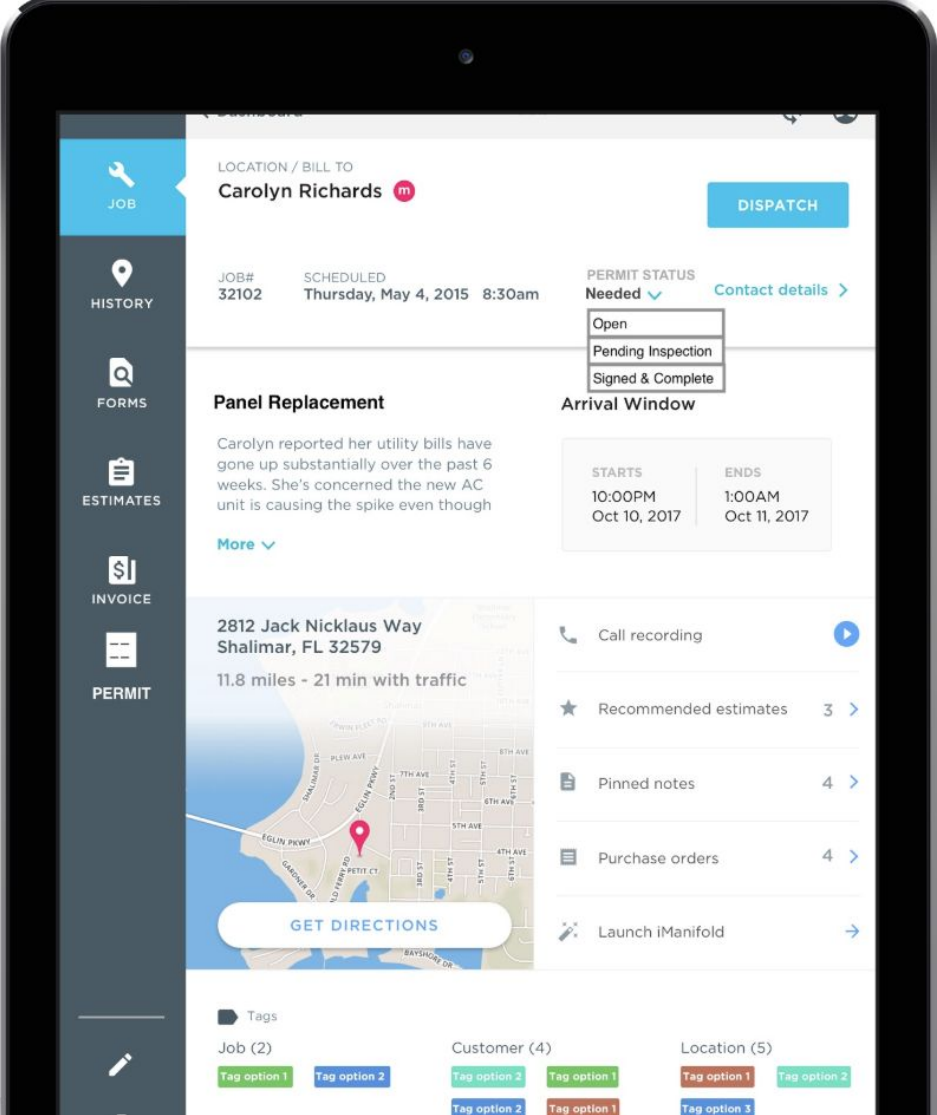


Permits Pro

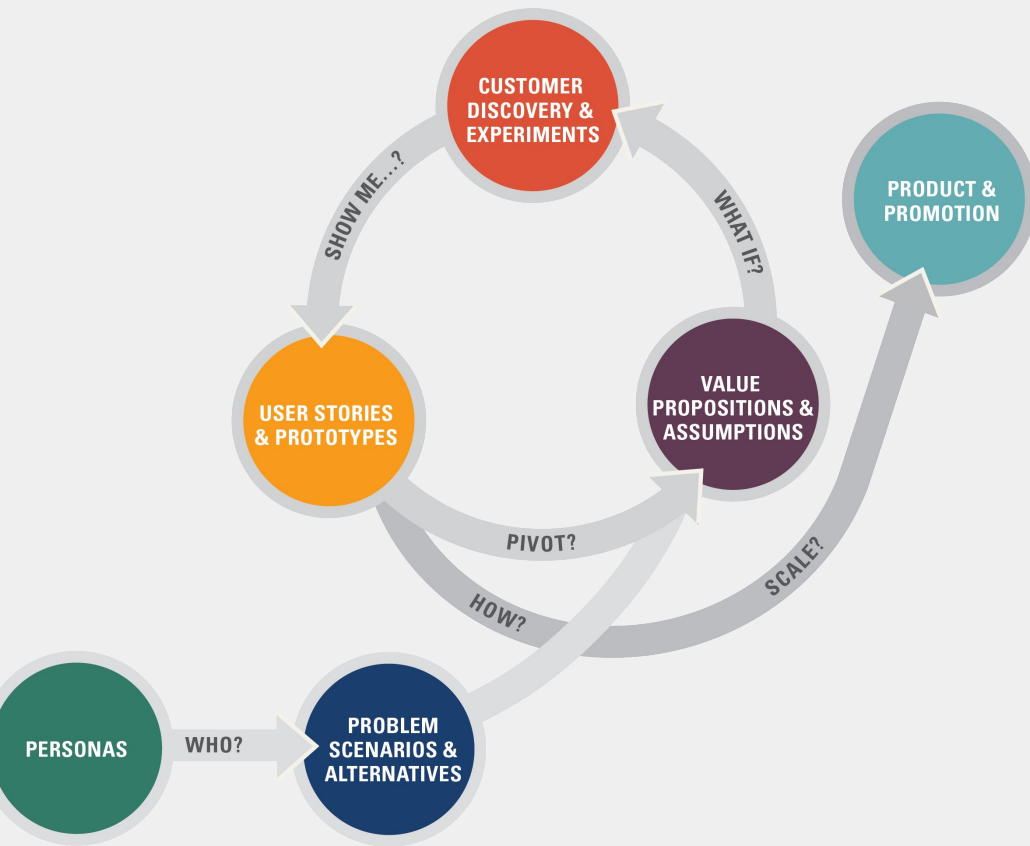
Document management tool for Residential Home Service Industry
[Won Best Product at Hackathon]

Permits Pro Streamlines The Permit Process For Home Service Companies

For residential home service businesses (Electrical, Plumbing, HVAC) who want an efficient way to track the status of building permits, Permits Pro is a cloud-based mobile & desktop tool that enables teams to manage job permits anywhere they go. Unlike excel sheets that only exist in one location, this product provides constant visibility and control over the status of job permits. This tool is integrates into a Field Service CRM platform to create a streamlined workflow between Project Manager, Dispatcher, and Field Technician.



After exploring personas, problems and testing sources of value in the field service space, we focused our feature on three key user stories:



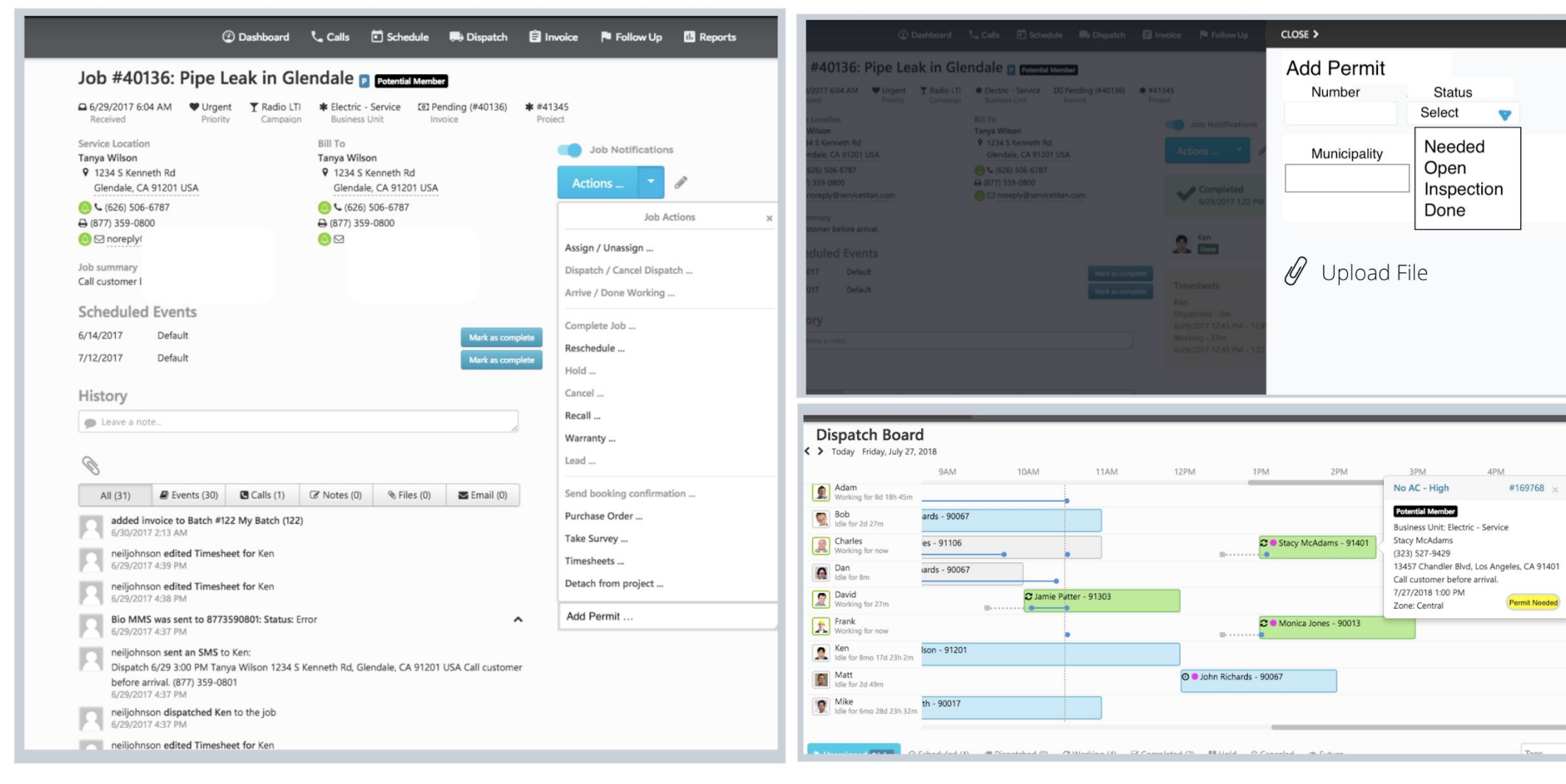
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“As a Project Manager, I want to manage job permits digitally in the CRM platform, so I can streamline workflow.”

“As a field technician, I want access to job permits the on mobile app, so I know the next step to take on a job.”

“As a dispatcher, I want to know the status of job permits, so I can plan service appointments accordingly.”

Then we looked at existing UI patterns in the CRM platform, created a prototype, & tested usability with subjects.



Then we built the product features using C# & Javascript ...
(Added features noted in red)

